



CAPABILITY STATEMENT





“Through our unfailing commitment to achieving the best results for our clients, we will be the supplier of choice of innovative, accurate, efficient, and safety focussed services, both big and small, in the Civil Construction industry”

About Safe Dig Services

Founded in 1994, Safe Dig Services has expanded rapidly over the years, starting with two humble trucks, to our current fleet of over 30 vehicles. With our impeccable track record and extensive knowledge serving the Australian community, Safe Dig Services have over 20 years’ experience in the Hydro Excavation, Construction and Telecommunications industry. We are proud to have based our success on strong management and relationships with many of Queensland’s top-tier companies and regional councils.

Safe Dig Services prioritizes safety above all. All staff are well trained, qualified and licensed in handling jobs big and small. We supply our services throughout Queensland through our head office in Brisbane, and our Depots in Mackay and Gladstone.

Our Story of Success

In the past financial year, Safe Dig have undertaken a process of rebranding and cementing our customer relations to ensure the future success of our business.

Safe Dig have dedicated ourselves to improving the quality of our workmanship through better employee training and the recruitment of external training providers. A further commitment has been made to improve proactive scheduled maintenance and inspections of all plant and equipment ensuring reliable service and continuous customer satisfaction.

Safe Dig have also undertaken a thorough review of internal processes to meet external audits by contracting companies. This has resulted in improved policies and procedures, increasing success rates in tendering and a growth in our customer base, leading to contracts with major companies and local governments across Queensland alike.

As a result, we have more than doubled our revenue in the past two Financial Years and are on track to double the revenue again in the 2019-2020 financial year.

Servicing Queensland



Figure 1: Safe Dig Service Depot Locations



Our Products and Services



Vacuum excavation

A non-destructive, safe way to excavate around services or in hard-to-reach locations.



Service Location, Dig with Confidence!

Safe Dig Services will help locate and mark your underground services.



Civil Services

Providing expertise in Civil Services Including excavation, plant hire, water trucks, trenching and more



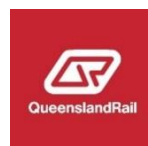
Waste Services

Safe Dig are proud to be Queensland's foremost in liquid waste, pumping and grease trap cleaning

Brisbane's Vacuum Excavation Specialists, Safe Dig Services supply a variety of trucks with capacity between 3,000-16,000L of spoil and up to 12,000L of fresh water. Our fleet includes mine and rail compliant vehicles and state of the art jet-rodding features to cater for any job. We pride ourselves on Customer Service.

Our Service location technicians are Telstra-accredited and are equipped with the latest cable location equipment, including 2D GPR, EMF locating wands and pipe cameras for CCTV inspection. We also have civil capabilities and are able to tailor our services to meet your job's requirements.

Clients

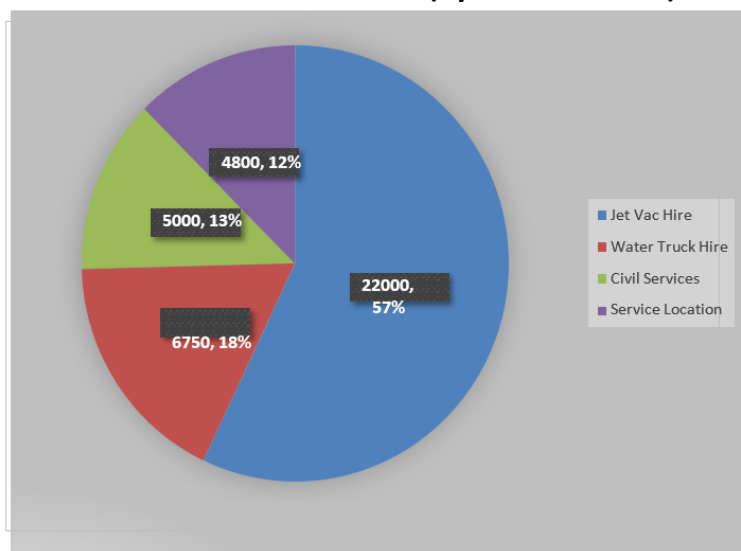


ZEROHarm at Safe Dig

Safe Dig's Commitment to Zeroharm has been recognised by major Australian corporations including Aurizon (see photo). We're committed to achieving safety goals through administration processes (records keeping, policies and procedures), maintenance by trained in-house mechanics and proper training for all staff members. Our journey towards Zeroharm has improved our workflow and helped us gain further panelled contracts. Our vigilance has reduced vehicular breakdowns, heightened safety awareness among operators and reduced the amount of hazards and near-misses in our working environment.



Services Provided in 2018 (By hours Worked)



Our current list of services includes:

- Vacuum Excavation (non-destructive digging/hydro vacuuming) including potholing for service inspection purposes;
- Underground Service Locating (Ground Penetrating Radar), Mapping, and Record Research;
- CCTV Pipe Inspections
- Jetting Trucks – For clearing conduit and pipe blockages
- Pumping of liquid waste holding tanks and grease traps
- Post Holes (Rag Bolts, Fencing & Traffic Signals).
- Civil Services – Including traditional excavators, bobcats, water trucks, and a remote-control dingo
- Pit, Manhole and Culvert Pump-Outs & Clean-Outs;
- Pipe and Drain Inspections;
- Liquid and Toxic Waste Removal;
- Slot Trenching;



Our current list of equipment includes:

- 1 X 16,000 litre Vacuum Tanker
- 2 x 8,000 litre Vermeer Vacuum Excavation Trucks
- 2 x 6,000 litre 5 Inch Boom Vacuum Excavation Truck
- 2 x 5,000 litre Vacuum Excavation Trucks
- 1 x 4,500 litre Vacuum Excavation Trucks
- 2 x 4,000 litre Vacuum Excavation/Jet Rodder Truck (110L/min) (Holds 220L Water)
- 3 x 3,000 litre Vacuum Excavation Trucks
- 1 x 9,000 litre Water Truck
- 1 x Jetter Truck (180L/min)
- 1x 10,000L Jetter Truck (315L/min)
- 1 x Trailer Mounted Jetter (300L/min)
- 2 x Underground Service Locating Vehicles
- 1 x 10 Tonne Tipper Truck
- 1 x 6 Tonne Tipper
- 1 x 4.5 Tonne Tipper Truck
- 1 x 753 Skid Steer Bobcat
- 1 x Bobcat T110 Posi Track
- 1 x 2 Tonne Bobcat 324 Excavator
- 1 x 2.8 Tonne Case CX278 Excavator
- 1 x 5 Tonne Hitachi Excavator
- 1 x 6 Tonne Hyundai Excavator – With Swivel Bucket/Trenching Buckets
- 1 x Remote Control Boxer Dingo Mini-loader



Panelled Supplier Agreements:

Although we are always committed to long term projects, we have the available plant and operators to ensure that we can cater for individual jobs. Some of our long-term supply agreements are as below

- Aurizon
- Brisbane City Council
- Redland City Council
- Remondis
- Scenic Rim Council
- Southern Downs Regional Council
- Roadtek Brisbane, Sunshine Coast, Gladstone, Rockhampton and Mackay
- Gold Coast Council
- Sunshine Coast Council

Leading Projects Completed and Major Clients

Safe Dig are committed to developing strong relationships with our suppliers and this includes our ability to manage projects from beginning to end. Our expert management ensure all civil work in your project is done quickly and efficiently. Our recent and current clients/projects include:

1. Mackay Harbour (NQBP)

We assisted with the construction of Harbour Road storm water system for Shamrock Civil and the construction of two diesel storage tanks for Blue Diamond. The 12-month project was overseen by North Queensland Bulk Ports (NQBP). Thanks to our high performance in locating we have built a reputation on our knowledge of all underground services (both known and unknown) in the Mackay Harbour area.

2. Queensland Rail and Aurizon

Many of our highly trained staff are accredited to work in rail corridors and provide a range of services including service locations, potholing, culvert cleaning, trenching and points cleaning. We have had ongoing work with Aurizon and QR since 2013. We have a standing Panel Arrangement with Aurizon until 2020 to help with carrying out structural works and culvert cleans.

3. Ergon Energy

Our Central Queensland office completes requests from Ergon staff for vacuum excavation requirements including potholing and trenching. We have had ongoing work with Ergon since 2014.

4. Remondis Waste Management

Safe Dig provides comprehensive and exceptional ongoing service to Remondis, particularly in Central Queensland. Remondis appreciate our ability to quickly and cleanly complete the job from pump-out to dump site.

5. Amberley Air Base Battle-Field Air Lifter Project

Working closely with major contractors, Safe Dig have provided vacuum excavation and locating services to enable the continuation of construction works at Amberley RAAF base. All our employees have been accredited with RAAF Base contractor passes, meeting the relevant security requirements.

6. NF Corbett's Gold Coast Power Line Upgrades – 2018 Commonwealth Games

In preparation for the 2018 Commonwealth Games on the Gold Coast, Safe Dig have been providing vacuum excavation and jetting services within a high-risk electrical environment. Our employees demonstrated excellent commitment to safety and environmental standards.



7. Brisbane Airport

In a combined effort with FDC, Safe Dig assisted with the digging of pier holes for the new overhead walkway connecting terminals at Brisbane International Airport.

8. Bruce Highway Upgrade – Bracken Ridge to Burpengary

Over several years, Safe Dig has provided services to both QBC and Allroads, working closely on the Bruce Highway Upgrade between Bracken Ridge and Burpengary.

9. Lendlease & Downer – NBN Telstra HFC Project

Throughout this year, Safe Dig has been working with Lendlease on the NBN Telstra HFC Project, providing pit cleans, flushes, trenching and other operations towards the NBN rollout.

10. CPB Contractors – Drag Relocation Project and Mackay Ring Road Project

Working closely with CPB to provide excavator combos and vacuum excavation trucks and Service Location to assist with the Drag Relocation Project and Mackay Ring Road Project.

11. Fencepac and CPB Contractors – Regional Correctional Facility project

Vacuum excavation and service locating works to install fences around the correctional facility. Large mobilisation including 4 vac trucks, excavator and service locating unit.

12. Roadtek Brisbane, Sunshine Coast, Gladstone, Rockhampton and Mackay

Vacuum excavation and service location works.

13. City Councils – Brisbane City Council, Redlands City Council and Gold Coast City Council

Safe Dig are proud to support our localities. We hire local staff and are panelled contractors with many of the councils we work under.

14. McIlwain & O'leary Civil – Murphy & Ellison Upgrade Project

Safe Dig have been providing trenching, potholing and underground service locating for the Murphy and Ellison Roads upgrade project in Geebung, Brisbane's North. A renewed focus on safety and traffic control has been the success of this project.

Training and Skills

All of staff are highly skilled, trained and experienced with competencies that include:

- MR/HR licenses;
- Telstra Fibre Locating Accreditations;
- Telstra Copper Locating Accreditations;
- Telstra Accredited Contractor Inductions;
- Optus Accredited Contractor Inductions;
- Occupational Health & Safety Course – Blue / White Card;
- Mining Standard 11 Induction;
- Mining site specific inductions including – BMA, Thiess and Rio Tinto;
- Safely Access the Rail Corridor Certificates (SARC Card);
- Confined Space Accreditations;
- Rail Industry Worker Card;
- A variety of relevant Certificate 3 and Certificate 4 holders;
- Queensland Rail and Aurizon Inductions;
- NBN Enable Accreditation (for our enable card holders); and
- Inductions with Aurizon, Visionsteam, Downer Mining.
- Accredited with "Use of a Metered Standpipe" accreditation for refilling on-the-go.
- RIIWHS302D Traffic Management Licensing – Implement Traffic Management Plan



Integrated Management System

We are committed to developing, implementing, and improving management systems, strategies and processes to ensure that all our activities demonstrate the highest level of quality, safety and environmental performance and meet all legislated requirements. As such, Safe Dig Vacuum Excavation agrees to:

- Meet or exceed all applicable federal, state, and local environmental, and safety and health standards;
- Provide a workplace free of recognised hazards and maintain healthy working conditions for all company employees; and
- Convey to our customers, industry associates, vendors and the general public our strong commitment to quality, the environment, health and safety.

We use the following documented policies and procedures:

- Work Health and Safety Policy and Procedures;
- Safe Work Method Statements (SWMS);
- Plant Risk Assessments;
- Environmental Work Instructions (EWI);
- Weekly Toolbox Meetings;
- Safety Shares;
- Staff Induction and Training Procedures and
- Incident Reporting Procedures.

Paperless Technology

In November 2018, Safe Dig made the decision to pursue paperless processes and systems. This has been instrumental in improving our response rate to maintenance reports and monitoring our competencies, licensing and registration. With real-time monitoring of our operators, we're able to ensure rapid turnaround of invoices and dockets and ensure we receive every pre-start and dump docket as it's conducted.



Safety Management System

Safety is our main priority for all activities. Our Operations Manager is our delegated Safety Supervisor, setting a high example for all staff to follow as outlined in our Safety Management System. We abide by the following legislation, regulation and Codes of Practice:

- Work Health and Safety Act (QLD) 2011;
- Work Health and Safety Regulation (QLD) 2011;
- Safe Work Australia Model Codes of Practice;
- How to Manage Work Health and Safety Risks 2011;
- Managing the Risks of Plant in the Workplace 2013;
- Excavation Work 2013;
- Confined Spaces 2014;
- Managing Risk of Hazardous Chemicals in the Workplace 2012; and
- Traffic Management for Construction or Maintenance Work 2008.



Environment Management System

Safe Dig Vacuum Excavation is dedicated to the practice of sound environmental stewardship. These values originated and reinforced from the highest levels of the company's management and are emphasized throughout the organisation.

We abide by the Environment Protection Act 1994 and use the following Environmental Work Instructions:

- Fire Ants;
- Noxious Weeds;
- Noise Control;
- Sediment & Erosion Control;
- Vegetation & Fauna;
- Fuel & Oil Spills;
- Waste Management;
- Fire Management; and
- Cultural Heritage.

Insurances

- Professional Indemnity Insurance with CGU
 - **\$5,000,000** Limit any one Claim and
 - **\$10,000,000** Maximum Aggregate Limit of Indemnity during the period of Insurance.
- Public Liability with CGU
 - **\$20,000,000** – Any one occurrence with respect to Public Liability
 - **\$20,000,000** In the aggregate during the period of insurance with respect to Products Liability.
- WorkCover Queensland – **No limit**

Keeping it Local

Safedig Vacuum Excavation has adopted the phrase “**keeping it local**” by employing local workers and supporting local businesses throughout Mackay and Brisbane. We also assist with fundraising for local clubs, with our most recent sponsorship being Goodna Rugby League Club. We strive to employ experienced and trained staff, along with providing ongoing training to meet the high standards required within the industry.





Our Team

Michael Vidler – Managing Director: michael@safedig.com.au

As Owner Operator, Mike has done an exceptional job expanding the business to its current size with big plans for the future. Mike is hands-on and has instilled the importance of good old-fashioned service in his employees. Michael has worked hard to develop a reputation for providing top of the range equipment and experienced staff who are safe, timely and cost-conscious.

Rob Rutledge – Operations Manager: operations@safedig.com.au

As a Telstra Accredited Plant Locator, Robbie responds to call outs for locating in the Brisbane area. He has a valuable 6 years' experience and helps out on the Vacuum Trucks when needed. Robbie has taken over as Operations Manager of our Brisbane office and is doing an excellent job keeping our trucks busy and sourcing new work.

Sharon Gemmell – Accounts Manager: accounts@safedig.com.au

Manly Sea Eagle's biggest fan, Sharon brings years of experience and a pleasant demeanour to our incredibly busy accounting department. Working closely with director Kath and leading our administration staff, our accounts manager is a super star, keeping track of more numbers than a baseball statistician!

Roni Philip – Sales Manager: sales@safedig.com.au

Roni is our motivated Sales Manager with a fiery passion for the growth of Safe Dig. Known for dedication to customer service and client liaison, you will probably first hear from Roni through his bubbly phone manner. Roni's experience in aviation, energy, home improvement, recruitment and construction industries have driven huge growth in the business.



As You Like It Landscaping Pty Ltd trading as: Safe Dig Services



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**Year
established:**

1994

ABN:

51 064 081 956

Website:



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Facebook:



<http://www.facebook.com/safedig>

YouTube:



<http://www.youtube.com/channel/UCAyjls7xaxeGFnnWyZEYxMA>

Instagram:



<http://www.instagram.com/safedigservices>

 **QueenslandRail**



AURIZON



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CITY OF
GOLDCOAST.



Redland
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CONTRACTORS



RoadTek
Main Roads